

SERVICE ORDER

Please complete this form directly on your screen. Then print it out and sign the order. Enclose it in the package and send it to the following address:

Your details

Invoice address and contact details

Name, First name

Street, number

ZIP, town

Country

Customer number (if available)

Telephone number (available during the day)

E-Mail

Delivery

Collection in person Headquarters Wilhelm-Fay-Straße 21 Shopping Store Römerberg 34

Delivery following consultation

Deliver to invoice address

Delivery address

No delivery to packet terminals or P.O. Boxes due to actuarial reasons.

Name, First name

Street, number

ZIP, town

Country

Details of your watch

Model (reference)

Date of purchase

Custom-made products

(Note: Many older models do not have a serial number.)

Serial number

Last Service

Strap

Solid bracelet Leather strap Silicone strap Textile strap No strap

Other

Description of fault and requested service

Cost approval (incl. VAT)

up to €400 up to €700 up to €1,000 up to €
 plus shipping costs according to the currently valid service price list

If you do not provide a cost approval and the watch is not subject to guarantee, we will create a cost estimate. Cost estimates are subject to a charge of €20 incl. VAT. We will include this fee in the invoice amount in the case of a service order.

I have read and agree with the [General Terms of Business](#) on [www.sinn.de/en](#), and I have also read the guidance [regarding revocation rights](#).

I have taken note of the [data protection information](#) according to Art. 13 EU-GDPR.

Date, Orderer's signature

Your 14-day revocation right

In the case of a specified cost approval, or if you confirm our estimate, we will send you an order confirmation for the requested service. Consumers are entitled to revoke their order within a period of 14 days. You can find all information relating to revocation rights at [www.sinn.de/en](#) on the '[Customer information](#)' page. We will commence with the service work upon completion of this period of time. However, you may also instruct us to begin with your service sooner.

Additional declaration

By signing this declaration, I hereby agree and expressly request that you commence with the requested service work before the end of the revocation period. I am aware that I forfeit my revocation right upon fulfilment of the contract on your part.

Date, Orderer's signature